

HEARTSAPIENS MEDİKAL TEKNOLOJİ A.Ş

PERSONAL DATA PROCESSING CLARIFICATION TEXT

This Clarification Text has been prepared by Heartsapiens Medikal Teknoloji A.Ş to inform the customers of OUR COMPANY (Personal Data Owner) regarding the processing of their personal data by Heartsapiens within the scope of the Personal Data Protection Law No. 6698 (KVKK). Processing is defined in Article 3 of the KVKK as recording, storing, preserving, changing, rearranging, disclosing, transferring, taking over, making available, classifying, preventing the use of personal data. The right to update this clarification text at any time within the framework of possible changes in the current legislation is reserved.

A – COLLECTED PERSONAL DATA, METHODS OF COLLECTING PERSONAL DATA AND LEGAL REASONS

Your personal data is collected electronically or physically. Automatically or non-automatically, through the office, website, social media channels, mobile applications, parties with whom we have a business relationship and/or from whom we receive services that are complementary to our activities, contracted organizations and similar other channels, verbally, in writing or electronically. To be provided to real persons benefiting from the services we offer; all kinds of data that fall under the definition of personal data, such as name, surname, T.C. ID No, address, telephone number, mobile phone number, fax number, tax number, tax office, Mersis number, address code, IP address, e-mail address, username, password, place of birth, date of birth, gender, nationality information, mother's and father's name, signature information, bank accounts, credit card information, identity card photocopy, signature circular, signature declaration, power of attorney can be processed by OUR COMPANY (Heartsapiens Medikal Teknoloji A.Ş) within the scope of the personal data processing conditions and purposes specified in Articles 5 and 6 of the KVKK.

B – PURPOSES OF PROCESSING PERSONAL DATA

Your personal data collected for the legal reasons stated in the Clarification Text can be processed, recorded, stored, updated and preserved in order to continue services, transferred to third parties, shared and anonymized by OUR COMPANY (Heartsapiens Medikal Teknoloji A.Ş) within the framework of the personal data processing conditions specified in Articles 5 and 6 of the Law.

1. Carrying out the diagnosis, treatment, follow-up and post-support services related to the services provided to you (device data, health status data and all related services), monitoring issues such as service quality.
2. Ensuring that diagnosis, treatment and follow-up procedures are carried out with the heart support device (LVAD) manufacturer companies with which OUR COMPANY (Heartsapiens Medikal Teknoloji A.Ş) cooperates or the Turkish Society of Cardiovascular Surgery.
3. Keeping finance and accounting records.
4. Within the scope of the obligation to provide information regularly to the Information Technologies Communication Authority as required by the relevant legislation.
5. Fulfilling the obligation to notify relevant Public Institutions and Organizations, Notaries, Courts and Prosecutor's Offices and fulfilling obligations before all kinds of legal authorities in order to protect OUR COMPANY's legal rights.
6. Fulfilling all other kinds of legal obligations.

C – INTERNATIONAL DATA TRANSFERS

As part of the system infrastructure, Google Firebase Cloud Messaging (USA) is used for push notification delivery and a Conduit Matrix server is used for real-time messaging. These international data transfers are assessed under Article 9 of the Turkish Personal Data Protection Law (KVKK) and, where applicable, Article 46 of the GDPR, and appropriate security measures are in place.

D – PERIOD OF STORING PERSONAL DATA

OUR COMPANY (Heartsapiens Medikal Teknoloji A.Ş) stores personal data for the legal period specified in the relevant legislation or as long as necessary for the purposes for which they are processed. In this context, it first determines whether a period is foreseen in the relevant legislation for storing personal data, and if a period is determined, it acts in accordance with this period, and if a period is not determined, it stores personal data for the legal period necessary for the purposes for which they are processed.

Personal data is deleted and destroyed if the term expires or the reasons requiring processing disappear.

E – RIGHTS OF THE PERSONAL DATA OWNER WITHIN THE SCOPE OF KVKK NO. 6698 AND METHOD OF EXERCISING RIGHTS

As the Personal Data Owner, you may request the following rights from OUR COMPANY (Heartsapiens Medikal Teknoloji A.Ş) regarding the processing of your personal data within the scope of Article 11 of the KVKK No. 6698.

1. To learn whether personal data is processed.
2. If personal data has been processed, to request information regarding this.
3. To learn the purpose of processing personal data and whether they are used in accordance with their purpose.
4. To know the third parties to whom personal data is transferred domestically or abroad.
5. To request correction of personal data if it is incomplete or incorrectly processed.
6. In accordance with Article 7 of the KVKK No. 6698, to request the deletion or destruction of personal data within the framework of the conditions stipulated in case the reasons requiring processing disappear, although it has been processed in accordance with this Law and other relevant laws, ex officio or upon the request of the relevant person.
7. To request notification of the transactions made in accordance with clauses 5 and 6 to third parties to whom personal data is transferred.
8. To object to the occurrence of a result against the person himself/herself by analyzing the processed data exclusively through automated systems.
9. To demand compensation for the damage in case of damage due to unlawful processing of personal data.

The Personal Data Owner can submit their rights and requests specified in Article 11 of the KVKK to OUR COMPANY (Heartsapiens Medikal Teknoloji A.Ş) to the address Üniversiteler Mah., 1605. Cad., Ankara Teknoloji Geliştirme Böl. Kur. ve İşl. AŞ Apt No:3/1, Çankaya, Ankara in writing and with a wet signature, through a notary public or to info@heartsapiens.com signed with a secure electronic signature. Your application will be answered within thirty days at the latest from the date of your written application to us. We reserve the right to request fees in the tariff determined by the Personal Data Protection

Authority if the transaction requires an additional cost.

Heartsapiens Medikal Teknoloji A.Ş. | Üniversiteler Mah. 1605. Cad. Ankara Teknoloji Geliştirme Böl. No:3/1 Çankaya/Ankara |
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